

Name of Audit / regulator	Report issued	Recommendation / proposal for improvement	Responsible Officer	Delivery Date	Action Update Q4 2023-24	RAG Q4	Open/ Closed
CIW Inspection Report on Foster Wales Bridgend	Jan-24	R1 Childrens views to be actively sought following placement endings.	Group Manager Placement and Provider Services	Mar-24	End of placement process reviewed and updated with changes to WCCIS form to be implemented. Consultation with team 6th March has taken place and the form will be live on WCCIS w/c 22nd April.	BLUE	Closed
		R4 Foster care agreements and safer caring agreements are in place, but these are not completed thoroughly.	Group Manager Placement and Provider Services	Mar-24	Safer Care procedure has been drafted in line with E book purchased consultation took place 6th March with the team and the updated forms are now live on WCCIS, training taking place in May 2024.	BLUE	Closed
		R6 When foster carers have been subject to safeguarding concerns, delays have occurred in completing annual reviews and presenting these to foster panel.	Group Manager Placement and Provider Services	Feb-24	Timescales have been addressed with team managers and individual performance addressed.	BLUE	Closed
		R8 Demand on the service is high and many foster carers are often asked to care for more children than they are approved for. Additional resources are provided to try to support these arrangements. However, these are routinely used with carers who look after children with complex needs, without robust consideration of the impact and risks involved.	Group Manager Placement and Provider Services	Jun-24	Addressed via matching procedure and process above, coupled with placement planning meetings being a form on WCCIS to enable monitoring of compliance.	BLUE	Closed
		R11 The service is reviewing how they can improve monitoring of children's personal outcomes.	Group Manager Placement and Provider Services	Feb-24	Discussions have taken place with the performance teams and information can be obtained regarding placement endings for children in foster care to contribute to quality of care reports. The End of Placement report has been amended to include a box to record outcomes for the child achieved within the placement.	BLUE	Closed
		R13 Several policies and procedures have been updated prior to inspection, to reflect the changes needed. The service is not currently operating in line with these policies and procedures which is impacting children's outcomes	Group Manager Placement and Provider Services	Mar-24	Policy Officer has attended fostering team meeting to outline the SSWB page on the intranet and how to access updated policies and procedures. A Team meeting took place on 6th March to go through policy and procedure facilitated by Team Managers to give opportunity for team members to raise any queries or questions. Forms have been developed on WCCIS and reports regularly produced to enable Team Managers to have oversight of compliance and address with individuals where there are performance issues.	BLUE	Closed
		R18 Not all prospective foster carers have received the information and training they require prior to their assessment	Group Manager Placement and Provider Services	n/a	1 General carer highlighted during inspection which was an anomaly. In other cases, these are kinship carers subject to court timescales.	BLUE	Closed

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CIW Bryn Y Cae Residential Home Priority Action Notices	Mar-23	The Provider must ensure Fire Safety work is carried out promptly to reduce the risk of fire at the services	Group Manager, Residential Manager, Corporate Landlord	Sep-23	Complete	BLUE	Closed
Audit Wales, Performance Management Review	Feb-23	R3 Put robust and consistent verification processes in place to ensure that performance information is accurate.	Alex Rawlin	Aug-23	A new data calculation and verification form has been developed and completed for all Corporate Plan performance indicators and wherever possible evidence of the calculation is being added to the performance management system. A PI audit process has been developed and agreed at CPA.	BLUE	Closed
		R4 Make better use of the performance information collected by prioritising more data analysis and a broader range of information to help understand performance	Alex Rawlin	Aug-23	A performance framework has been developed to clarify deadlines, roles and responsibilities. This will allow time for better analysis. Performance team have worked with COSC during 2023-24 to improve the way performance information is reported, using graphs, tables and summary presentations, including greater analysis. Broader information point has already been addressed through self-assessment.	BLUE	Closed
CIW Improvement Check Children's Social Care Services	Nov-22	W7 - Implement and embed consistent practice regarding identifying and responding to child exploitation, progress work as a matter of urgency	GM Practice improvement	Jun-23	Bridgend Exploitation panel in place consisting of 15 key agencies meetings monthly hearing 10-15 cases at panel each month. The regional approach is currently being agreed, and a pan Wales exploitation exchange and best practice forum is being developed to support the work around exploitation.	BLUE	Closed
Audit Wales, Springing Forward – Strategic Workforce Management	Oct-22	R1 The Council needs to urgently develop its strategic workforce approach, embedding the sustainable development principle at its core, to enable it to address the significant workforce issues it faces.	Kelly Watson	Jun-23	Complete - Strategic Workforce Plan approved at Cabinet on 19th September 2023.	BLUE	Closed
Audit Wales, Springing Forward - Asset Management	Oct-22	R2 The Council should address as a priority its health and safety related statutory building compliance performance so that it is meeting its statutory duties relating to electrical, gas, asbestos, legionella, and fire risk testing.	Justin Kingdon	Sep-23	The compliance picture has improved significantly over the past year for the Big 5 areas of statutory compliance. This now stands at over 94%, this will improve further with the introduction of the Integrated Works Management System (IWMS) that is currently being procured and will give us an ability to have a live view of compliance across the estate and an ability to monitor the position more effectively.	BLUE	Closed

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Transformational Leadership Programme Board – Baseline governance Review – Cwm Taf Morgannwg Regional Partnership Board	Aug-22	R1 Strategic planning and applying the sustainable development principle. Our work found opportunities for the TPLB to strengthen its planning arrangements and demonstrate how it is acting in accordance with the sustainable development principle (as set out in the Well-being of Future Generations (Wales) Act). The principle should be integral to the TPLB's thinking and genuinely shaping what it does by: a) taking a longer-term approach to its planning beyond five years, b) ensuring greater integration between the long-term plans of the four statutory bodies of the TPLB, and c) improving involvement of all members of the TPLB to ensure an increased voice for non-statutory partners and a better understanding of the purpose of the RPB more generally.	Head of Regional Commissioning Unit	2023-24	Community Pathways Implementation - The aim of the programme is to implement a target model of integrated community care services consistently across the region, insisting of Urgent Community Response and Population Health Management Pathways, and a Clinical Navigation Hub. Pathway development will be underpinned by progress on enablers including streamlined governance, finance and outcomes, digital and engagement. The Health and Social Care Regional Integration Fund (the RIF) is a 5-year fund to deliver a programme of change from April 2022 to March 2027. It builds on the learning and progress made under the previous Integrated Care Fund (ICF) and Transformation Fund (TF) and seeks to create sustainable system change through the integration of health and social care services. Key features and values of the Fund include; <ul style="list-style-type: none"> • A strong focus on prevention and early intervention • Developing and embedding national models of integrated care • Actively sharing learning across Wales through communities of practice • Sustainable long-term resourcing to embed and mainstream new models of care • Creation of long-term pooled fund arrangements • Consistent investment in regional planning and partnership infrastructure The RIF is a key lever to drive change and transformation across the health and social care system and in doing so will directly support implementation of several key pieces of policy and legislation over the longer term. October 2023 Update - A model focussing on two pathways Urgent and emergency care and population health management have been agreed that aligns the efforts of 6 Goals of UEC, ACD and RIF. Regional work streams have been aligned to new national specifications and identified 'transformation resource' (RIF) to support local leadership, facilitate change and disseminate learning. By aligning programmes and core resources will support longer terms sustainability.	BLUE	Closed
HM Inspectorate of Probation, inspection of youth offending services in Bridgend	Jun-22	2. The Chair of the YJS Management Board should: review the format and purpose of the Bureau, and ensure that it has the relevant information and input from the necessary agencies so that the out-of-court disposal meets the needs of the child.	Mark Lewis	Mar-24	Complete - The Prevention and Diversion Panel has been in place since January 2024 and is now an established partnership approach to agreeing the out of court disposal that will most effectively meet the needs of the child, victim and community.	BLUE	Closed

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CIW, Report of Performance Evaluation Inspection of Children's Services	May-22	PE4 - Strengthen business support for practitioners	GM Bus Support/Bus Change Prog Manager	Mar-23	Complete	BLUE	Closed
		W4 - CSE and CCE – strengthen interventions and mapping	GM Locality Hbs/GM Safeguarding	ongoing	A referral pathway for identifying and assessing exploitation has been developed and a multi-agency panel established. Interactive guidance is being developed by a subgroup of the regional safeguarding board	BLUE	Closed
		W3 - Consistent high quality written records	Policy Officer, GM Placements and Provider Services,	Mar-23	The guidance on the use of chronologies has been included in the revised BCBC Recording procedure. CTM SB has a chronology guidance which is published on their website, links directly to this guidance are also contained within the BCBC SSWB Intranet Policy Webpage. Policy, procedure and guidance review for CSC services continues and is ongoing. Interactive Practice Guide has been reviewed and updated to include a social work toolkit which contains all best-practice practice guides for practitioners to refer back to. Policy framework for CECT team in process of creation.	BLUE	Closed